

IMPORTANT NOW, MORE THAN EVER

Delivery Network



DELIVERY NETWORK

Your members count on you to lead

Provide savings on medications and keep them safe at home
It's one benefit change that can save you and your members money while supporting social distancing during COVID-19.



64,000
PHARMACIES
NATIONWIDE



19,000
PHARMACIES OFFERING
LOCAL DELIVERY



EXPRESS SCRIPTS
PHARMACY®
NATIONWIDE

\$10 Members save on every
PER SCRIPT 30-day prescription filled
SAVINGS at preferred pharmacies

19% More than ever, keeping
ADHERENCE members out of the hospital
INCREASE** is critical, through better
prescription adherence

YOU COULD SAVE
\$61.86
PMPY BY
ENROLLING
NOW*

*Maximum savings potential based on clients enrolled in Gold bundle.

**Based on 90-day fills at the Express Scripts pharmacy

Clear call to action for members

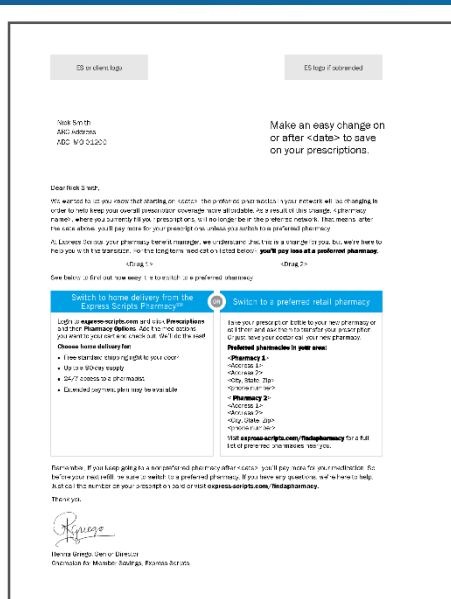
WORKING TOGETHER TO RAISE MEMBER AWARENESS

MULTIPLE TOUCH POINTS

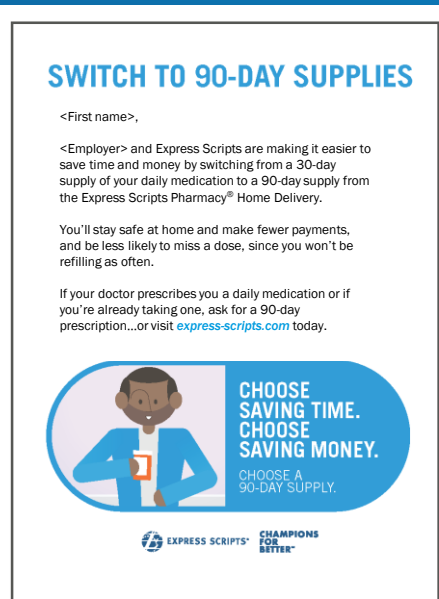
- Client toolkit promotes network before go-live
- Letters, emails before go-live and after courtesy fills, then 100% copay penalty
- Calls to members filling maintenance meds at retail
- Therapeutic Resource Center® counseling

POWERFUL SUPPORT

- Online decision center, Rx transfer
- Live concierge transfer services
- On-the-go tools, reminders and updates



Personalized letters



Promotional toolkit

Member experience

Members can ask for delivery from select local pharmacies, then transfer their medications to home delivery from the Express Scripts Pharmacy® ongoing, all without ever leaving their house

FIRST FILL

Quickly receive medications from 19K retail pharmacies offering local delivery and preferred copay

NEXT 2 FILLS

Receive delivery of courtesy fills at local pharmacies prior to transferring to Express Scripts Pharmacy®

THIRD FILL

Medications should be transferred to home delivery from the Express Scripts Pharmacy® for long-term delivery

Home delivery is extremely critical now, more than ever

Understanding pharmacy tiers



Utilized for acute and courtesy fills
(Tier 1: Preferred pharmacies)

Utilized long-term for maintenance fills

Higher copay applies for fills
(Tier 2: Non-Preferred pharmacies)

Pharmacies by tier

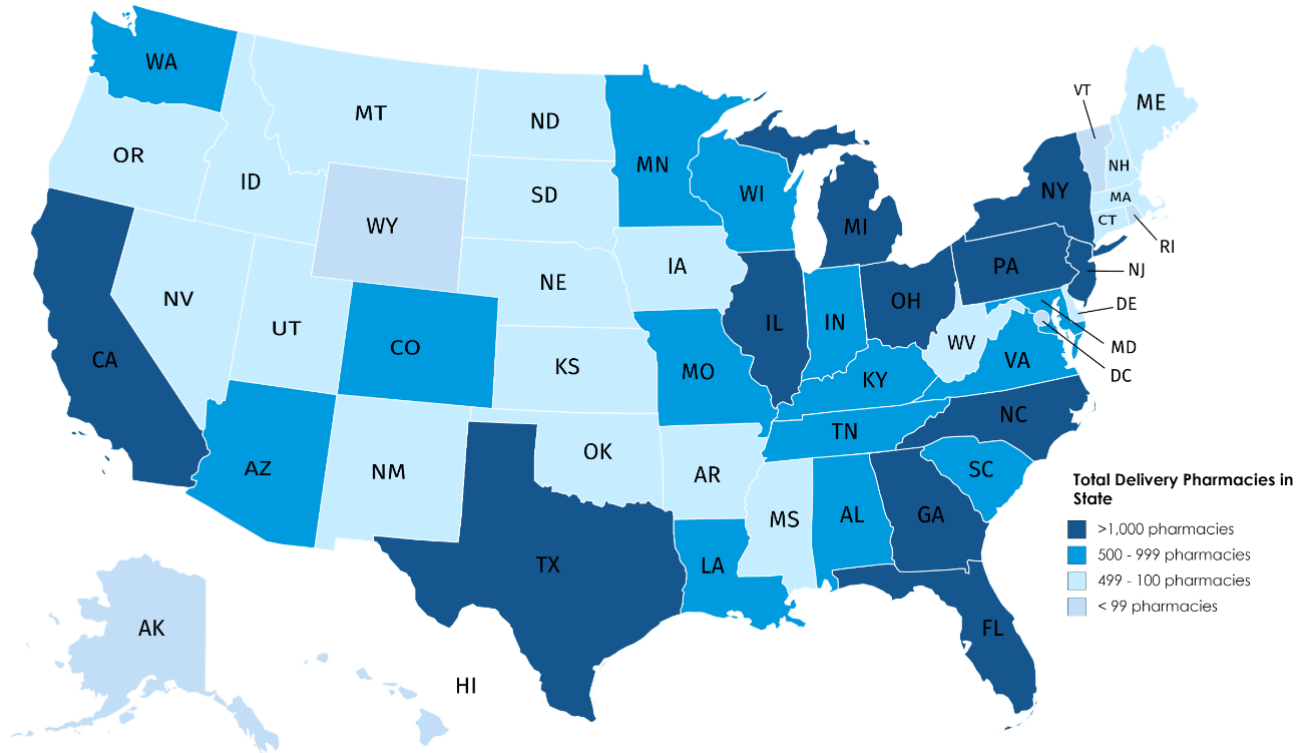
Local Delivery tier fills medications for courtesy fills prior to moving to Express Scripts Pharmacy®

Tier 2 also fills medications, but at a slightly higher copay

Express Scripts Pharmacy® must fill maintenance medications long-term (after courtesy fills at local retail pharmacies)

DELIVERY NETWORK

Pharmacies by state





CHAMPIONS FOR BETTERSM