



Your prescriptions can now be filled by Express Scripts® Pharmacy.

Getting your medications straight to
your door is as easy as it can be.

Get your medications on the way, right away.

Activate your account at express-scripts.com/rx or download the **Express Scripts® mobile app** to order your medications. Your current medications should show in your account within a few days of your effective date.

Once your account is activated, you can easily manage your prescriptions online, and sign up for automatic refills. For new prescriptions, remember to ask your doctor to send them electronically to Express Scripts® Pharmacy.

We offer free standard shipping with medications delivered between 5 to 7 days once shipped. Expedited delivery can be requested.

If you have questions or are running low on your current prescription, reach out to Express Scripts® Pharmacy. We are available 24/7 to help you with your medication needs.

If you have remaining refills with your original home delivery pharmacy, they are automatically transferred to Express Scripts® Pharmacy. You should not need to request a new prescription.

Some of your prescriptions may not have moved automatically to Express Scripts® Pharmacy.

There are some types of prescriptions that are not allowed to be automatically switched from one pharmacy to another, such as:

- Controlled medications
- Compound medications
- Prescriptions that were never filled through a home delivery pharmacy
- Prescriptions that have expired or are out of refills

If you do not see your prescription in your account, you can easily request a new one in one of the following ways.

- ✕ **ELECTRONICALLY:** For fastest service, ask your doctor's office to send your prescription electronically to Express Scripts® Pharmacy.
- ✕ **FAX:** Have your doctor fax your prescription to Express Scripts® Pharmacy at **800.837.0959**
- ✕ **ONLINE:** In your account, click on the "Request an Rx" button and follow the prompts.
- ✕ **BY PHONE:** Call us at **the number on the back of your Member ID card**. We'll contact your doctor to request a 90-day prescription with refills. Please have your Member ID number, medication name, doctor's contact information and method of payment ready when you call.

Express Scripts® Pharmacy

Rewriting the script on careSM

If you choose to refill your prescriptions, maintenance medications and some select specialty medications will be filled by Express Scripts® Pharmacy and other specialty medications might be filled by Accredo, an Express Scripts specialty pharmacy, depending on your prescription plan design.

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